

THE 2017 ACC HIGGINS AUSTRALIAN FUNERAL EXPO

ATTENDEE REGISTRATION COMPETITION ('Competition') TERMS AND CONDITIONS OF ENTRY

- 1) Information on how to enter the Competition forms part of these terms and conditions of entry. Participation in this Competition is deemed acceptance of these terms and conditions of entry.
- 2) This Competition is being run by The Funeral Directors' Association of NSW Ltd. trading as *Australian Funeral Expo* (the '**Expo**') during the Promotional Period.
- 3) The Competition commences at 9:00am on Saturday July 1, 2017 and concludes at 3:00pm on Saturday September 9, 2017 ('**Promotional Period**').
- 4) The promoter of this Competition is The Funeral Directors' Association of NSW Ltd (ACN 001 505 737) Suite 4G, 9 Redmyre Road Strathfield NSW 2135 Telephone: 02 9746 9366 ('**Promoter**').
- 5) Officers and employees of the Promoter, the associated companies and contractors of the Promoter, exhibitors at the Expo and any other agencies associated with this Competition are ineligible to enter.
- 6) Number of entries: Only one (1) entry per person is permitted.
- 7) Entrants must:
 - a) be the holder of an Expo Admission Ticket of the classes B2, G3, B4, G1, B12, G13, B14 or G11; and
 - b) attend Expo at any time between the hours of 9:00am and 3:00pm on Saturday 9 September 2017.
- 8) There shall be two (2) Prizes of equal value, each being a "Flight Centre Travel Group Gift Card" to the value of AUD\$2,000 each (GST included).
- 9) Entry to the competition will be automatic upon presentation and validation of the Expo Admission Ticket at the entry door of the Expo between the hours of 9:00am and 3:00pm on Saturday 9 September 2017.
- 10) The winners of the Competition will be selected by the following method: An eligible Expo Admission Ticket will be placed in a barrel and two (2) tickets will be drawn at random at the Expo Dinner function on Saturday 9 September 2017. The names of the ticket holders shown on the two (2) tickets drawn shall be the winners.
- 11) If the winners of the prizes are not present at the draw, the winners of the Prizes will be notified by mail or email, and telephone, within two business days of the draw being conducted. The names and addresses of the winners will also be published on the Expo website: <http://www.afexpo.com.au> within two business days of the draw being conducted.
- 12) Terms and Conditions of Use of the "Flight Centre Travel Group Gift Card" are as follows:
 - a) Gift Cards are redeemable at participating Flight Centre Travel Group ('**FCTG**') retail stores located within Australia.
 - b) Unless otherwise stated on the Gift Card, Gift Cards are valid for use within 12 months from the date of issue.
 - c) Gift Cards may only be applied up to the maximum value loaded onto the Gift Card which is unspent at the time of use. Where the cost of purchase exceeds the available balance of the Gift Card, the excess amount must be paid by another payment method.
 - d) Gift Cards are non-refundable.
 - e) Gift Cards may be redeemed in whole or part during the validity period. Where used in part, no change will be given. Any unused balance may be used against future purchases, but will not be refunded or credited when the Gift Card expires.
 - f) Gift Cards cannot be reloaded.
 - g) Gift Cards may not be redeemed or exchanged for cash, traveller's cheques, cash passports or any other form of currency.
 - h) The winner is responsible for the use and security of the Gift Card. Lost or stolen Gift Cards may not be replaced or refunded. The winner is liable for all transactions on the Gift Card except those caused by fraud or negligence by FCTG or its employees.
 - i) Defaced, mutilated or altered Gift Cards may not be accepted, replaced or refunded.
 - j) Gift Cards may not be used for payment of credit or retailer accounts.
 - k) Personal information collected in relation to your Gift Card will be handled in accordance with FCTG's Privacy Policy which is available at www.flightcentre.com.au or in store.
 - l) The laws of Queensland, Australia apply to these terms and conditions and any disputes arising in relation to them.
 - m) Questions or problems relating to Gift Cards should be directed to FCTG's Gift Cards department on gift_cards@flightcentre.com or 03 9026 3859. Complaints about purchases made with a Gift Card should be resolved directly with the store concerned.
- 13) If any prize is unavailable, the Promoter, in its discretion, reserves the right to substitute the prize with a prize equal to the value and/or specification, subject to any written directions from a regulatory authority.
- 14) The Promoter reserves the right to verify the validity of entries and entrants (including an entrant's identity, age, and place of residence and employment details) and to disqualify any entrant who tampers with the entry process. An entry that is non-compliant with these terms and conditions is invalid and will not be accepted or considered. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
- 15) If this Competition is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to modify, suspend, terminate or cancel the Competition to the full extent permitted by law and subject to any approval or directions from a regulatory authority.
- 16) The Promoter's decision is final and no other correspondence will be entered into.
- 17) It is a condition of entry that the entrant consents to the Promoter using the entrant's name, likeness, image and/or voice in the event they are winner of the Prize (including photograph, film and/or recording of the same) in any media for an unlimited period without remuneration for the purpose of the Competition (including any outcome), and promoting any products and services, distributed and/or supplied by the Promoters.
- 18) By entering the Competition, an entrant releases and indemnifies the Promoter (including its officers, employees and agents) from and against all actions, liabilities, penalties, claims or demands the entrant may have against the Promoter or that the Promoter may incur for any loss or damage which is or may be suffered or sustained as a direct or indirect result of an entrant entering or participating in the Competition or winning or failing to win a prize, or using or permitting any other person to use the prize, except for any liability which cannot be excluded by law or which would cause any part of this clause to be void or unenforceable.
- 19) Authorised under NSW Permit No. LTPS/17/15571.

Privacy, Spam Act and Do Not Call Register Act Statement:

The Promoter collects the entrants' personal information to assist it in promoting the Expo and to process the competition entries. By entering the competition, unless otherwise advised, each entrant also expressly consents to:

- 1) The Promoter (or any of its related companies) contacting an entrant by any means (including by electronic message or by telephone) to let the entrant know about goods, services or promotions which the Promoter considers may be of interest to the entrant;
- 2) The Promoter (or any of its related companies) disclosing the entrant's personal information to other persons or entities who may:
 - a) assist the Promoter in promoting the Expo or running competitions (including by sending electronic messages or telephoning the entrant on the Promoter's behalf); or
 - b) use that information, in any media, for their own marketing, promotional or publicity purposes (and each entrant expressly consents to such persons or entities contacting the entrant by electronic message or by telephone in relation to goods or services), without any further reference, payment or other compensation to the entrant.
- 3) The express consent referred to in this Statement continues until the withdrawal of that consent is effective (as set out under applicable law).
- 4) All personal details of the entrants will be stored at the offices of the Promoter. A request to access, update or correct any information should be directed to that office.